What do I do when I receive a "waiting for lock" error?

If the system gives you an error stating any of the following:
  'Waiting for lock on a row'
  'Waiting for lock on table'
  Error 64 or Error 87

The first thing you should try is to modify your database settings. Download the file below [by clicking on the link] and save it to your computer. Once the file is copied you will need to double click on the file. The following [or similar] message will appear...

This file will make the necessary modifications to your database engine through the Windows Registry. Click on 'Yes' to make the modifications. Once you do, you will receive another message letting you know that it was successful. You will need to restart your computer.

Download Database Registry Fix for Windows 95/98
Download Database Registry Fix for Windows NT/2000

**NOTE** We have also recently included a service pack or program update for the Magic Runtime software. It is available for customers on support in our user library. It is included in the Full Update for ARIE and RIE. This update should help alleviate these problems.